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**LA GRANDEE INTERNATIONAL COLLEGE**

**Simalchour – 8, Pokhara**

A Project Proposal/Report

On

**SPA Appointment Booking System**

**Submitted To**

LA GRANDEE INTERNATIONAL COLLEGE

Bachelor of Computer Application (BCA) Program

In partial fulfillment of the requirements for the degree of Program Name under

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**Introduction**

Technology is a trend in today's businesses of any type. The computer is also used by many to do everything, including supporting business. Activities through desktop applications. Various types of desktop applications are available, like applications for booking systems. On the other hand, this year's personal care business is expected to grow. Everyone is interested in getting themselves relaxed after a day, a week or even after a month of work.

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A SPA (Salus Per Aquam) is a facility that offers various treatments to promote relaxation, wellness, and beauty. One of the most popular treatments is massage therapy, which involves the manipulation of soft tissues to relieve muscle tension, improve circulation, and reduce stress. Spa massages may incorporate different techniques, such as Swedish, deep tissue, or hot stone, to provide a customized and rejuvenating experience.

The SPA booking system is a desktop-based application dedicated to both male and female cosmetology treatments. Massage therapists are in great demand for their services. The changes that most people experience after visiting a SPA (Salus Per Aquam) make it a patronized business.

This system connects you to the SPA with a desktop platform that allows you to browse the spa and its services. This system helps users to review different SPAs, select one of them and make a reservation. Users may also be able to select a type of massage from the SPAs that are interested in receiving the service. Customers can check the about us section to know more about the SPA and its services. This is a simple and interactive interface suitable for people between 18- 60 age groups.

This system mainly focuses on the appointment booking section of the SPA. Where the customers are provided with additional services according to their choice. This system helps the customer to easily view available appointments and book their appointment. It also informs the user about the length of their massage therapy and the price alongside it.

**Problem Statement**

Visiting a salon or SPA without a prior appointment can keep you waiting in a queue and will take a lot of your precious time. The problem with traditional SPA appointment booking systems is the lack of convenience and flexibility for customers. Customers often must wait at the SPA counter to schedule an appointment, which can be time-consuming and frustrating. A modern SPA appointment booking system is needed to streamline the booking process, provide a better customer experience, and improve overall efficiency for SPA staff.

This system is proposed as a desktop-based application where it gives access to the customers about the information about the SPA, view available appointments, book appointment and cancel the appointment

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